

Miscellaneous Communications

Brigida, Micaela

From: Carmen Allen <beyondthesanctuary20@gmail.com>
Sent: Saturday, May 20, 2023 6:15 AM
To: Janelle Duda-Banwar
Cc: Welch, Dylan; Jocelyn Basley; janelle duda-banwar; Pelow, Faye; Tina Paradiso; Andy C
Subject: Re: ARPA - Community Resource Collaborative - Report Review Meeting 1

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
Good morning,

I'm available all of the same times as Janelle.

Thank you,  
Carmen

Sent from my iPhone

On May 19, 2023, at 9:18 AM, Janelle Duda-Banwar <janelle@onthegroundny.com> wrote:

Good Morning!

Today or next Friday at 11 would be best to meet. I am also available to meet at 1 pm on June 5th. Unfortunately, I am unavailable June 1st or 2nd.

Best,  
Janelle

On Thu, May 18, 2023 at 7:43 PM Andy C <mccollaborative1@gmail.com> wrote:  
I hope all is well. I would be happy to meet at 10 on 6/2, if that works for everyone. Obviously, all the Fridays work.

Dylan, if you'd ever like to walk with us, we walk at 1pm on Tuesday (Cameron- Lyell area), Wednesday (Montgomery- Jefferson area), and Thursday (Father Tracy- N. Clinton area). It's a great way to see the neighborhoods and chat with collaborators.

Stay well,  
Andy

On Thu, May 18, 2023, 7:01 PM Jocelyn Basley <jrbasley@c3consultancy.org> wrote:  
Thank you Dylan for this information and meeting options. I've included Tina, Andy, Janelle and Carmen in this response so you have their emails and as members of our NCP planning team, they too should provide voice and input for our "report review". Also, you should know,

as the NCP planning team, we have a check-in meeting every Friday at 11am so I was wondering if you might be available tomorrow at 11 (I know it's short notice but just in case), next Friday May 26th, or June 2nd at 11?

Likewise, I'm asking our NCP planning team to consider meeting a little bit earlier on June 2nd at 10am as a possibility. Unfortunately, I am not available during the other two times you mentioned however Janelle is our lead for the project evaluation and progress reporting so if a date other than June 2nd works for everyone else, Janelle can certainly facilitate that discussion with the other team members.

Again, it was great to have you join our NCP All-Partners meeting with Cynthia last week and on behalf of NCP, we look forward to your response and working with you.

*Stay safe and be well . . . Best wishes for a fabulous day!  
Jocelyn Basley, Community Consultant  
Project Lead for the Neighborhood Collaborative Project*

On Thu, May 18, 2023 at 5:38 PM Welch, Dylan <[dylanwelch@monroecounty.gov](mailto:dylanwelch@monroecounty.gov)> wrote:

This message was sent securely using Zix

Dear Jocelyn,

I hope all has been well with you! And seeing all the events lined up from NCP organizations it looks like things will be well for a while! (PS I meant to include Tina on here as well but realize her e-mail isn't listed on the portal, would you be able to send that to me?)

I'm reaching out today to set up a time when we can complete your initial 'report review'. This 'report review' is a monthly meeting with the ARPA team where we will touch base and go over how your organization is addressing, working towards, and completing its action items as outlined in your ARPA contract. The meeting should take an hour or less and may be conducted via Microsoft Teams. I can see that the Community Resource Collaborative's ARPA contract was finalized on May 3<sup>rd</sup>, (congratulations again by the way!) which would set your 'report review' date for \*about\* June 3<sup>rd</sup>. (The next one will be \*about\* July 3<sup>rd</sup>.)

I've listed some times where we are available to meet below near that date. If none of these times work, please let me know, and I can provide further availability.

Thursday, June 1<sup>st</sup> @ 4:00pm

Friday, June 2<sup>nd</sup> @ 10:00am

Monday, June 5<sup>th</sup> @ 1:00pm

For your convenience, I've attached the portion of the ARPA contract describing what a 'report review' is. Please note that the meeting will serve as the 'performance report' mentioned; no need to create and submit a formal, separate report. I've also included the Community Resource Collaborative's action items as listed for the first year of your contract. In the meeting, we'll go over the first two quarters' items (highlighted) and use these to guide our discussion.

If you have questions about the meeting, what it is, or how to prepare, please don't hesitate to reach out and I will be happy to assist! I realize this is a lot at once. I can be contacted at this e-mail or via my office or cell phone below. Otherwise, I hope you have a wonderful rest of your week and I look forward to being in touch soon.

**Dylan Welch**

*Planning and Development Assistant*

Monroe County Department of Planning & Development

50 West Main Street, Suite 1150

Rochester, NY 14614

(585)753-2043 - Office

(860)840-1085 - Mobile

-- Confidentiality Notice -- This email message, including all the attachments, is for the sole use of the intended recipient(s) and contains confidential information. Unauthorized use or disclosure is prohibited. If you are not the intended recipient, you may not use, disclose, copy or disseminate this information. If you are not the intended recipient, please contact the sender immediately by reply email and destroy all copies of the original message, including attachments.

This message was secured by Zix®.

--

**Janelle Duda-Banwar, PhD, MSW**

she/her



**Founder & Director**

400 Andrews St | Suite 212 C |

Rochester, NY 14604 | 585.683.3638

[www.onthegroundny.com](http://www.onthegroundny.com)

**Brigida, Micaela**

---

**From:** Neighborhood Collaborative Project <neighborhoodcollaborative@gmail.com>  
**Sent:** Monday, May 22, 2023 12:28 PM  
**To:** Welch, Dylan  
**Cc:** Jocelyn Basley; Pelow, Faye; Andy C; Janelle Duda-Banwar; Carmen Allen; Tina Paradiso  
**Subject:** Re: ARPA - Community Resource Collaborative - Report Review Meeting 1

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
Happy Monday everyone!

Thank you Dylan for your consideration and it looks like a virtual meeting on Monday June 5th at 1pm is the best option for NCP's project review meeting. Please forward your meeting invitation to those copied on this invitation and we will plan to participate as our schedules permit. We look forward to the discussion; best wishes for a wonderful week!

Jocelyn Basley, Community Consultant
Project Lead for the Neighborhood Collaborative Project (NCP)

On Mon, May 22, 2023 at 11:01 AM Welch, Dylan <dylanwelch@monroecounty.gov> wrote:

This message was sent securely using Zix®

Hi Jocelyn, and everyone!

Thank you for the invitation to your weekly planning team meeting. I apologize for missing the meeting this past Friday. I was out of the office for an all-day event. I will be able to make the meeting this coming Friday the 26th. Are these meetings held online or in person? Either is alright for me.

Turning to the report review meeting; Faye is out on vacation this week so this Friday will unfortunately not work. But, it looks like 1pm on Monday, June 5th may be the best option based on the responses I've seen from everyone. Andy and Tina, will this time work for you?

Thank you again for all of your help in putting this together, and thank you for your warm welcome into the group. It's great to see the wheels turning on this in such a big way!

Dylan Welch

Planning and Development Assistant

Monroe County Department of Planning & Development

50 West Main Street, Suite 1150

Rochester, NY 14614

(585)753-2043 - Office

(860)840-1085 - Mobile

From: Jocelyn Basley [mailto:jrbasley@c3consultancy.org]

Sent: Thursday, May 18, 2023 7:02 PM

To: Welch, Dylan <dylanwelch@monroecounty.gov>

Cc: neighborhoodcollaborative@gmail.com; Pelow, Faye <FayePelow@monroecounty.gov>; Andy C <mccollaborative1@gmail.com>; Janelle Duda-Banwar <janelle@onthegroundny.com>; Carmen Allen <beyondthesanctuary20@gmail.com>; Tina Paradiso <tinap@commresourcecollab.org>

Subject: Re: ARPA - Community Resource Collaborative - Report Review Meeting 1

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Thank you Dylan for this information and meeting options. I've included Tina, Andy, Janelle and Carmen in this response so you have their emails and as members of our NCP planning team, they too should provide voice and input for our "report review". Also, you should know, as the NCP planning team, we have a check-in meeting every Friday at 11am so I was wondering if you might be available tomorrow at 11 (I know it's short notice but just in case), next Friday May 26th, or June 2nd at 11?

Likewise, I'm asking our NCP planning team to consider meeting a little bit earlier on June 2nd at 10am as a possibility. Unfortunately, I am not available during the other two times you mentioned however Janelle is our lead for the project evaluation and progress reporting so if a date other than June 2nd works for everyone else, Janelle can certainly facilitate that discussion with the other team members.

Again, it was great to have you join our NCP All-Partners meeting with Cynthia last week and on behalf of NCP, we look forward to your response and working with you.

*Stay safe and be well . . . Best wishes for a fabulous day!*

*Jocelyn Basley, Community Consultant*

*Project Lead for the Neighborhood Collaborative Project*

On Thu, May 18, 2023 at 5:38 PM Welch, Dylan <[dylanwelch@monroecounty.gov](mailto:dylanwelch@monroecounty.gov)> wrote:

This message was sent securely using Zix

Dear Jocelyn,

I hope all has been well with you! And seeing all the events lined up from NCP organizations it looks like things will be well for a while! (PS I meant to include Tina on here as well but realize her e-mail isn't listed on the portal, would you be able to send that to me?)

I'm reaching out today to set up a time when we can complete your initial 'report review'. This 'report review' is a monthly meeting with the ARPA team where we will touch base and go over how your organization is addressing, working towards, and completing its action items as outlined in your ARPA contract. The meeting should take an hour or less and may be conducted via Microsoft Teams. I can see that the Community Resource Collaborative's ARPA contract was finalized on May 3<sup>rd</sup>, (congratulations again by the way!) which would set your 'report review' date for \*about\* June 3<sup>rd</sup>. (The next one will be \*about\* July 3<sup>rd</sup>.)

I've listed some times where we are available to meet below near that date. If none of these times work, please let me know, and I can provide further availability.

Thursday, June 1<sup>st</sup> @ 4:00pm

Friday, June 2<sup>nd</sup> @ 10:00am

Monday, June 5<sup>th</sup> @ 1:00pm



For your convenience, I've attached the portion of the ARPA contract describing what a 'report review' is. Please note that the meeting will serve as the 'performance report' mentioned; no need to create and submit a formal, separate report. I've also included the Community Resource Collaborative's action items as listed for the first year of your contract. In the meeting, we'll go over the first two quarters' items (highlighted) and use these to guide our discussion.

If you have questions about the meeting, what it is, or how to prepare, please don't hesitate to reach out and I will be happy to assist! I realize this is a lot at once. I can be contacted at this e-mail or via my office or cell phone below. Otherwise, I hope you have a wonderful rest of your week and I look forward to being in touch soon.

**Dylan Welch**

*Planning and Development Assistant*

Monroe County Department of Planning & Development

50 West Main Street, Suite 1150

Rochester, NY 14614

(585)753-2043 - Office

(860)840-1085 - Mobile

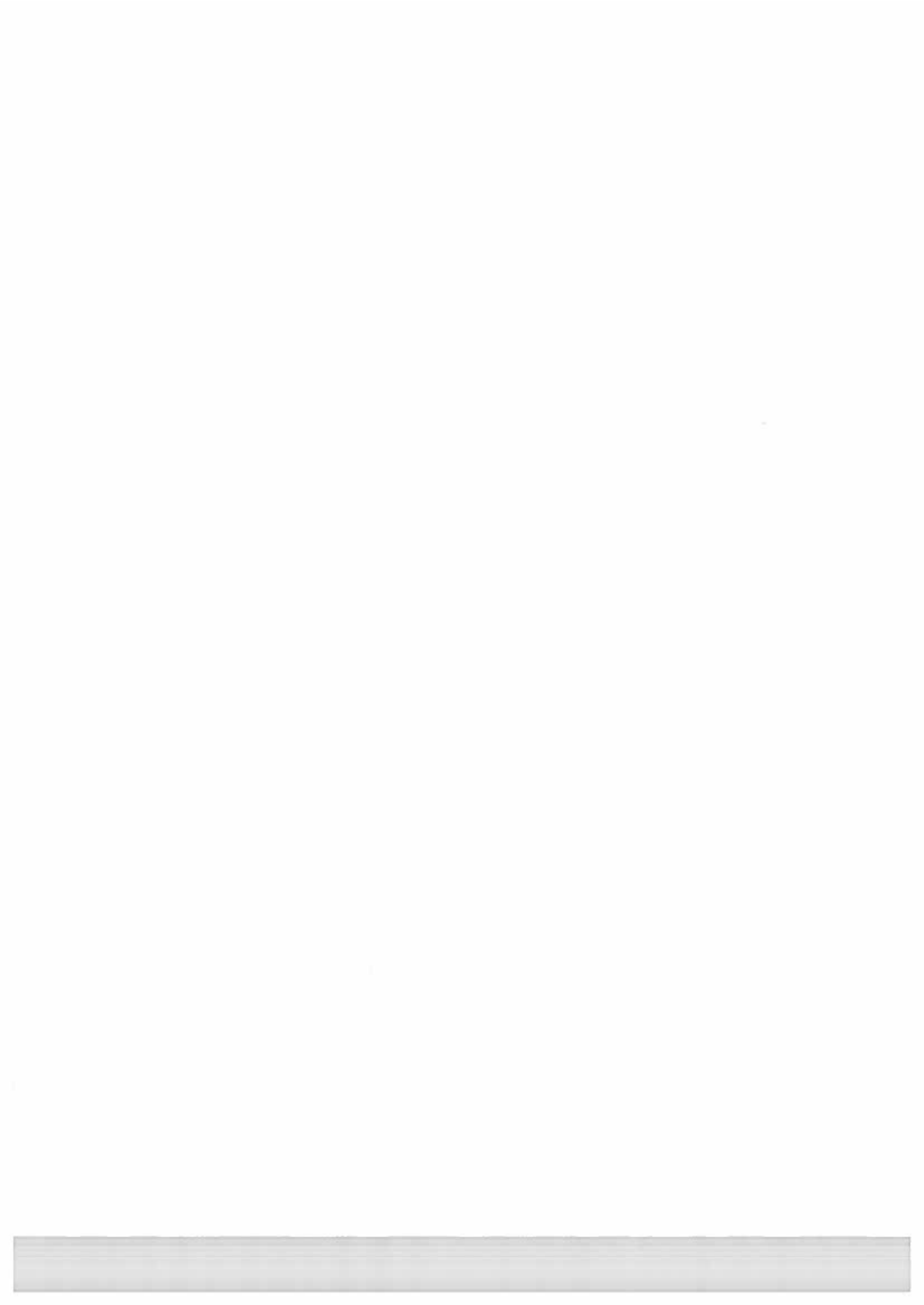
-- Confidentiality Notice -- This email message, including all the attachments, is for the sole use of the intended recipient(s) and contains confidential information. Unauthorized use or disclosure is prohibited. If you are not the intended recipient, you may not use, disclose, copy or disseminate this information. If you are not the intended recipient, please contact the sender immediately by reply email and destroy all copies of the original message, including attachments.

This message was secured by **Zix**®.

-- Confidentiality Notice -- This email message, including all the attachments, is for the sole use of the intended recipient(s) and contains confidential information. Unauthorized use or disclosure is prohibited. If you are not the intended recipient, you

may not use, disclose, copy or disseminate this information. If you are not the intended recipient, please contact the sender immediately by reply email and destroy all copies of the original message, including attachments.

This message was secured by Zix®.



## Brigida, Micaela

---

**From:** Janelle Duda-Banwar <janelle@onthegroundny.com>  
**Sent:** Monday, July 10, 2023 9:16 AM  
**To:** Carmen Allen; Kevin Aiken; Linc Spaulding; Jocelyn Basley; Beatriz LeBron; Ciara McGillivray; Michele Boyd; Leanne Perez; Zaviour Johnson; Adell, Cynthia; Tina Paradiso; Patricia Jackson; Peo, Jose M.; Andy Carey; Olivia Kassoum-Amadou; Jocelyn Basley; rosamarie@marvelousmindacademy.com; jonathan.hardin@cityofrochester.gov; mrjhardin@yahoo.com; Michael Durfee; william gibbons; cbasley@swanonline.org; Pelow, Faye; Welch, Dylan; Josh  
**Cc:** Neighborhood Collaborative Project Neighborhood Collaborative Project; nicole@onthegroundny.com; James Brown; Melina Golembiewski  
**Subject:** Introducing NCP Staff

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Good Morning,

I hope everyone had an excellent weekend!

I'd like to introduce you to the NCP staff who have recently joined On The Ground Research!

Nicole Pratt: nicole@onthegroundny.com

Nicole recently graduated from RIT with her masters in Criminal Justice. She will be working full-time on the NCP as the Research Associate. Nicole will be my right-hand woman, making sure to meet with each of you regularly to help document and track this amazing work. She will also be responsible for creating and sharing short, engaging reports on the NCP's progress.

Melina Golembiewski: melina@onthegroundny.com

Melina will be working part-time this summer as the Research Assistant. Melina is currently a student at George Washington University Law School (majoring in political science) and will be providing crucial support to Nicole, so don't be surprised when Melina reaches out to you!

Last, but certainly not least, is **James Brown:** james@onthegroundny.com

James will be working part-time as the NCP Communications Specialist. James is an award winning news and public affairs reporter/producer! James will connect with each of you to understand your current communications infrastructure so that he can provide support to increase your agency's communications capacity. He will also focus his immediate efforts on developing and implementing an NCP communications plan. Stay tuned!

Take Care,
Janelle

Janelle Duda-Banwar, PhD, MSW

she/her



Founder & Director

400 Andrews St | Suite 220 |

Rochester, NY 14604 | 585.683.3638

www.onthegroundny.com

Brigida, Micaela

From: Adell, Cynthia
Sent: Tuesday, July 18, 2023 11:30 AM
To: Janelle Duda-Banwar; Brown, Tyler; James Brown
Cc: Welch, Dylan; Neighborhood Collaborative Project Neighborhood Collaborative Project; Pelow, Faye; Case Caico, Rebecca; Shurtliff, Alyson B; Lahman, Sean; McDermott, Meaghan M
Subject: RE: Introducing NCP Communications Specialist

Good Morning,

Welcome James! We look forward to working with you.

Tyler is on vacation until next month so I am including members from his team in this email. We would love to meet with you. Can you give some dates that you are available?

Thank you,

Cynthia

From: Janelle Duda-Banwar <janelle@onthegroundny.com>
Sent: Tuesday, July 18, 2023 11:20 AM
To: Brown, Tyler <tylerbrown@monroecounty.gov>; James Brown <james@onthegroundny.com>
Cc: Adell, Cynthia <cynthiaadell@monroecounty.gov>; Welch, Dylan <dylanwelch@monroecounty.gov>; Neighborhood Collaborative Project Neighborhood Collaborative Project <neighborhoodcollaborative@gmail.com>; Pelow, Faye <FayePelow@monroecounty.gov>; Case Caico, Rebecca <RebeccaCaico@monroecounty.gov>
Subject: Introducing NCP Communications Specialist

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Good Morning Tyler,

I hope you are doing well. As you likely know, the Neighborhood Collaborative Project has been ramping up these last few months! I'm excited to introduce you to our Communications Specialist, James Brown (cc'd). James is an award winning news and public affairs reporter/producer with a breadth of experience, from working at local non-profits to producing a news podcast from USA Today. James lives and works in the community. We are so happy to bring him on board!

I think it is probably best for the two of you to meet to discuss the County's communications requirements. I'll let you two take it from here.

Best,  
Janelle

**Janelle Duda-Banwar, PhD, MSW**

she/her



**Founder & Director**

**400 Andrews St | Suite 220 |**

**Rochester, NY 14604 | 585.683.3638**

**[www.onthegroundny.com](http://www.onthegroundny.com)**

## Brigida, Micaela

---

**From:** Janelle Duda-Banwar <janelle@onthegroundny.com>  
**Sent:** Thursday, August 3, 2023 9:01 AM  
**To:** Adell, Cynthia  
**Cc:** Welch, Dylan; Case Caico, Rebecca; Neighborhood Collaborative Project Neighborhood Collaborative Project  
**Subject:** Communications Specialist Update

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Good Morning Cynthia,

I hope you are doing well. This is to update you that James Brown, the NCP's Communications Specialist, has resigned as he was offered a full-time position with another company. I will post the position on Indeed and expect to start interviews late next week so that we can get a fast turnaround. I will follow-up with the Indeed link once it is posted.

Best,
Janelle

Janelle Duda-Banwar, PhD, MSW

she/her



Founder & Director

400 Andrews St | Suite 220 |

Rochester, NY 14604 | 585.683.3638

www.onthegroundny.com



Brigida, Micaela

From: Adell, Cynthia
Sent: Thursday, August 3, 2023 9:56 AM
To: Janelle Duda-Banwar
Cc: Welch, Dylan; Case Caico, Rebecca; Neighborhood Collaborative Project Neighborhood Collaborative Project
Subject: RE: Communications Specialist Update

Good Morning Janelle,

Well wishes to James on his new opportunity. Do you have some time to meet with me? I would like to discuss how we will be able to stay on top of the events and which ones will be ARPA. There was some confusion about the Unity Festival. I want to stay on top of them as soon as the agencies start planning them. Please let me know what works for you.

Thank you,

Cynthia

From: Janelle Duda-Banwar <janelle@onthegroundny.com>
Sent: Thursday, August 3, 2023 9:01 AM
To: Adell, Cynthia <cynthiaadell@monroecounty.gov>
Cc: Welch, Dylan <dylanwelch@monroecounty.gov>; Case Caico, Rebecca <RebeccaCaico@monroecounty.gov>; Neighborhood Collaborative Project Neighborhood Collaborative Project <neighborhoodcollaborative@gmail.com>
Subject: Communications Specialist Update

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Good Morning Cynthia,

I hope you are doing well. This is to update you that James Brown, the NCP's Communications Specialist, has resigned as he was offered a full-time position with another company. I will post the position on Indeed and expect to start interviews late next week so that we can get a fast turnaround. I will follow-up with the Indeed link once it is posted.

Best,  
Janelle

**Janelle Duda-Banwar, PhD, MSW**

she/her



**Founder & Director**

**400 Andrews St | Suite 220 |**

**Rochester, NY 14604 | 585.683.3638**

**[www.onthegroundny.com](http://www.onthegroundny.com)**

## Brigida, Micaela

---

**From:** Janelle Duda-Banwar <janelle@onthegroundny.com>  
**Sent:** Monday, August 7, 2023 8:59 AM  
**To:** CJ Basley; Michele Boyd; Neighborhood Collaborative Project; Andy Carey; Beatriz LeBron; Carmen Allen; Lydia; Jose Peo; Josh Knoblock; Jocelyn Basley; Zaviour Johnson; Rosa Marie; Tina Paradiso; Patricia Jackson; Jonathan Hardin; Kevin Aiken; Michael Durfee; Olivia Kassoum-Amadou; William (Bill) Gibbons  
**Cc:** Adell, Cynthia; Pelow, Faye; Welch, Dylan; Case Caico, Rebecca; Brown, Tyler; Melina Golembiewski; Nicole Pratt  
**Subject:** NCP Communications Specialist

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
Hello and Happy Monday Morning,

I wanted to share the bittersweet news that the NCP Communications Specialist, James Brown, gave notice last week that he has been offered a full-time position elsewhere that he couldn't pass up. We wish him well on this new adventure!

I am actively recruiting for our new NCP Communications Specialist. The job has been reposted on Indeed and can be found [here](#). If you know anyone that would be a good fit, please send them my way ASAP!

Have a wonderful week,
Janelle

Janelle Duda-Banwar, PhD, MSW

she/her



Founder & Director

400 Andrews St | Suite 220 |

Rochester, NY 14604 | 585.683.3638

www.onthegroundny.com

Brigida, Micaela

From: Janelle Duda-Banwar <janelle@onthegroundny.com>
Sent: Monday, August 28, 2023 10:04 AM
To: CJ Basley; Michele Boyd; Neighborhood Collaborative Project; Andy Carey; Beatriz LeBron; Carmen Allen; Lydia; Jose Peo; Josh Knoblock; Jocelyn Basley; Zaviour Johnson; Rosa Marie; Tina Paradiso; Patricia Jackson; Jonathan Hardin; Kevin Aiken; Michael Durfee; Olivia Kassoum-Amadou; William (Bill) Gibbons; Nashili Velazquez; Adell, Cynthia; Case Caico, Rebecca; Pelow, Faye; Welch, Dylan; Brown, Tyler; Nicole Pratt; Austin Retzlaff; Mhymes
Subject: Introducing Austin, NCP Communications Specialist

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Good Morning NCP Partners,

Happy Monday! I'd like to introduce everyone to Austin Retzlaff, our new NCP Communications Specialist. Austin brings marketing and branding, website design, graphic design, and general communications experience with him! I think he will be an excellent fit with the team. In the coming days he will be reaching out to the NCP Liaisons to start working through some communications processes. Feel free to contact Austin: [austin@onthegroundny.com](mailto:austin@onthegroundny.com)

Stay Tuned!  
Janelle

**Janelle Duda-Banwar, PhD, MSW**

she/her



Founder & Director

400 Andrews St | Suite 220 |

Rochester, NY 14604 | 585.683.3638

[www.onthegroundny.com](http://www.onthegroundny.com)

## Brigida, Micaela

---

**From:** Adell, Cynthia  
**Sent:** Sunday, September 10, 2023 4:56 PM  
**To:** Welch, Dylan; Pelow, Faye  
**Cc:** Case Caico, Rebecca; Gray, Christina; Beers, John; Karthigeyan, Sugunan  
**Subject:** RE: NCP Bi-Monthly Meeting Documents

Thank you for sharing and attending the meeting.

---

**From:** Welch, Dylan <dylanwelch@monroecounty.gov>  
**Sent:** Friday, September 8, 2023 5:35 PM  
**To:** Adell, Cynthia <cynthiaadell@monroecounty.gov>; Pelow, Faye <FayePelow@monroecounty.gov>  
**Cc:** Case Caico, Rebecca <RebeccaCaico@monroecounty.gov>; Gray, Christina <christinagray@monroecounty.gov>; Beers, John <johnbeers@monroecounty.gov>; Karthigeyan, Sugunan <sugunankarthigeyan@monroecounty.gov>  
**Subject:** NCP Bi-Monthly Meeting Documents

Hi Everyone,

I attended the Bi-Monthly all-partner meeting for NCP today and figured I'd share the handout from the meeting. Of note; they're changing their logo and options for that are on page three. It looks like the new communications person is getting busy!

Also really helpful for reporting; on page 4 Janelle made a flowchart to help determine when and how to record interactions with clients. It's a work in progress, but could be a helpful framework to tweak and use with other grantees as well.

Anyways, hope everyone has a great weekend!

**Dylan Welch**  
*Planning and Development Assistant*  
Monroe County Department of Planning & Development  
50 West Main Street, Suite 1150  
Rochester, NY 14614  
(585)753-2043 - Office  
(860)840-1085 - Mobile

## Brigida, Micaela

---

**From:** Adell, Cynthia  
**Sent:** Monday, September 11, 2023 6:17 AM  
**To:** Welch, Dylan; Pelow, Faye  
**Cc:** Case Caico, Rebecca; Gray, Christina; Beers, John; Karthigeyan, Sugunan  
**Subject:** RE: NCP Bi-Monthly Meeting Documents

Good morning,

Austin has hit the ground running. I like how he outlined how they should notify him about events. I now have access to the NCP calendar via google. Which is helpful. We have been meeting weekly and I would have loved to meet him in person. I told him that I like options 1 and 3 for the logo. Janelle did a good job with the flowchart too.

Thank you again for attending the meeting and bringing the important information back.

---

**From:** Welch, Dylan <dylanwelch@monroecounty.gov>  
**Sent:** Friday, September 8, 2023 5:35 PM  
**To:** Adell, Cynthia <cynthiaadell@monroecounty.gov>; Pelow, Faye <FayePelow@monroecounty.gov>  
**Cc:** Case Caico, Rebecca <RebeccaCaico@monroecounty.gov>; Gray, Christina <christinagray@monroecounty.gov>; Beers, John <johnbeers@monroecounty.gov>; Karthigeyan, Sugunan <sugunankarthigeyan@monroecounty.gov>  
**Subject:** NCP Bi-Monthly Meeting Documents

Hi Everyone,

I attended the Bi-Monthly all-partner meeting for NCP today and figured I'd share the handout from the meeting. Of note; they're changing their logo and options for that are on page three. It looks like the new communications person is getting busy!

Also really helpful for reporting; on page 4 Janelle made a flowchart to help determine when and how to record interactions with clients. It's a work in progress, but could be a helpful framework to tweak and use with other grantees as well.

Anyways, hope everyone has a great weekend!

### **Dylan Welch**

*Planning and Development Assistant*

Monroe County Department of Planning & Development

50 West Main Street, Suite 1150

Rochester, NY 14614

(585)753-2043 - Office

(860)840-1085 - Mobile

## Brigida, Micaela

---

**From:** Adell, Cynthia  
**Sent:** Tuesday, September 19, 2023 6:18 AM  
**To:** Case Caico, Rebecca; Welch, Dylan; Pelow, Faye; Gray, Christina  
**Cc:** Mainkar, Prashant; Karthigeyan, Sugunan  
**Subject:** FW: NCP branding and logos  
**Attachments:** NCP brand guide.pdf

Good morning,

NCP has changed their logo. Please update any necessary documents.

Thank you,

Cynthia

**From:** Austin Retzlaff <austin@ontheoundny.com>  
**Sent:** Monday, September 18, 2023 2:26 PM  
**To:** Adell, Cynthia <cynthiaadell@monroecounty.gov>; tinap@commresourcecollab.org; lifeonlyell@gmail.com; Olivia Kassoum-Amadou <olivia@cameronministries.org>; jknoblock@mccollaborative.org; cbasley@swanonline.org; beyondthesanctuary20@gmail.com; Michele Boyd <mboyd@abcinfo.org>; rctv168@gmail.com; pjackson@swanonline.org; Kevin Aiken <kaiken@abcinfo.org>; Rafael Rivera <rafael@ontheoundny.com>; Rosa Marie <rosamarie@marvelousmindacademy.com>; dvicente@fathertracycenter.org; nvelazquez@fathertracycenter.org; crochet@fathertracycenter.org  
**Cc:** Janelle Duda-Banwar <janelle@ontheoundny.com>; Nicole Pratt <nicole@ontheoundny.com>  
**Subject:** NCP branding and logos

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Hi and hello,

You all voted on the NCP logo options, thank you for doing that.

The new options (the combos of 3 and 4a-4b) won by a majority vote. I've put together a guide on how to use the chosen logos in various options, attached to this email.


The guide and all the logos and assets (including the county disclaimer text, the 'Our Partners' graphic, a social media graphic to promote your organization's involvement in NCP as you wish, and more) can be found here - https://drive.google.com/drive/folders/1fgi3_NVCD0VFfvSd8nMBhzkskfZZMTb2?usp=sharing

Please let me know if you have questions (i.e. if you want your org's logo changed or updated on one of the NCP designs, I could do that as needed), or if I can assist your organization with visual media at all.

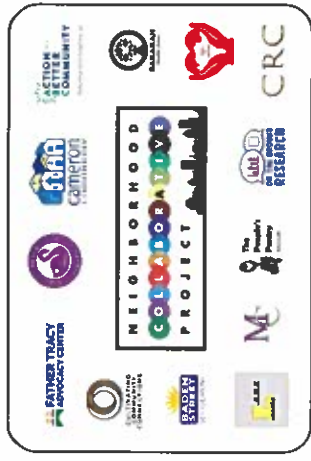
By the way... the NCP website has also been visually updated. <https://rocncp.org/> Please let me know if you have feedback or suggestions on that as well.


When promoting any ARPA-funded / NCP events on a flyer or other visual media, always include one of these options to list NCP as well as the county's involvement.

Primary Option




OR






This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

+




Adam J. Bello
COUNTY EXECUTIVE


Secondary Option



OR



+



This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

Either of these options can work for cases where not all partners need to be listed (use your discretion)



This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.



Adam J. Bello
COUNTY EXECUTIVE



This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.



Adam J. Bello
COUNTY EXECUTIVE

Brigida, Micaela

From: Nicole Pratt <nicole@onthegroundny.com>
Sent: Monday, September 25, 2023 2:34 PM
To: Patricia Jackson; CJ Basley; Zaviour Johnson; Olivia Kassoum-Amadou; Jonathan Hardin; KAiken@abcinfo.org; Michele Boyd; voteforpeo@gmail.com; lifeonlyell@gmail.com; blebron@fathertracycenter.org; Nashali Velazquez; Mike Durfee; hdiaz@badenstreet.org; Cindy Rochet; Dilma Vicente; Jocelyn Basley; Rosa Marie; Janelle Duda-Banwar; Rafael Rivera; Austin Retzlaff; Tina Paradiso; Carmen Allen; William Gibbons; Andy Carey; Josh Knoblock; mhymes@mccollaborative.org; Adell, Cynthia; Welch, Dylan; jbecker@urbinnovations.com; jsharp@abcinfo.org; csantana@abcinfo.org
Subject: NCP Research Papers!
Attachments: image001.jpg; NCP Description - NCP-01.pdf; Defining Success - NCP-02.pdf

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Good Morning everyone!

As part of our role as researchers, we will periodically share short NCP research papers. These papers will also be available on the NCP website ([rocncp.org](http://rocncp.org)) as well as the On The Ground Research's website ([onthegroundny.com](http://onthegroundny.com)). Feel free to post to your websites as well. We want to remind you that while the research team is collecting, analyzing, and describing the data associated with the NCP - all of us own it. This is the participatory action research framework that guides On The Ground Research.

We look forward to presenting our research papers in the November Partners' Meeting, but please feel free to follow-up before then with any questions/suggestions/clarifications.

Attached are the first two research papers:

1. *What is the Neighborhood Collaborative Project*: An overview and description of the NCP
2. *Defining NCP Success: Partners' Perspectives*: The findings from when we asked partners how they define NCP success

Stay tuned for our next paper, *Root Cause Analysis: Why Did Services Move Out of Rochester Neighborhoods?*

Have a great week,  
OTG Research Team

--

Nicole Pratt, MS

she/her



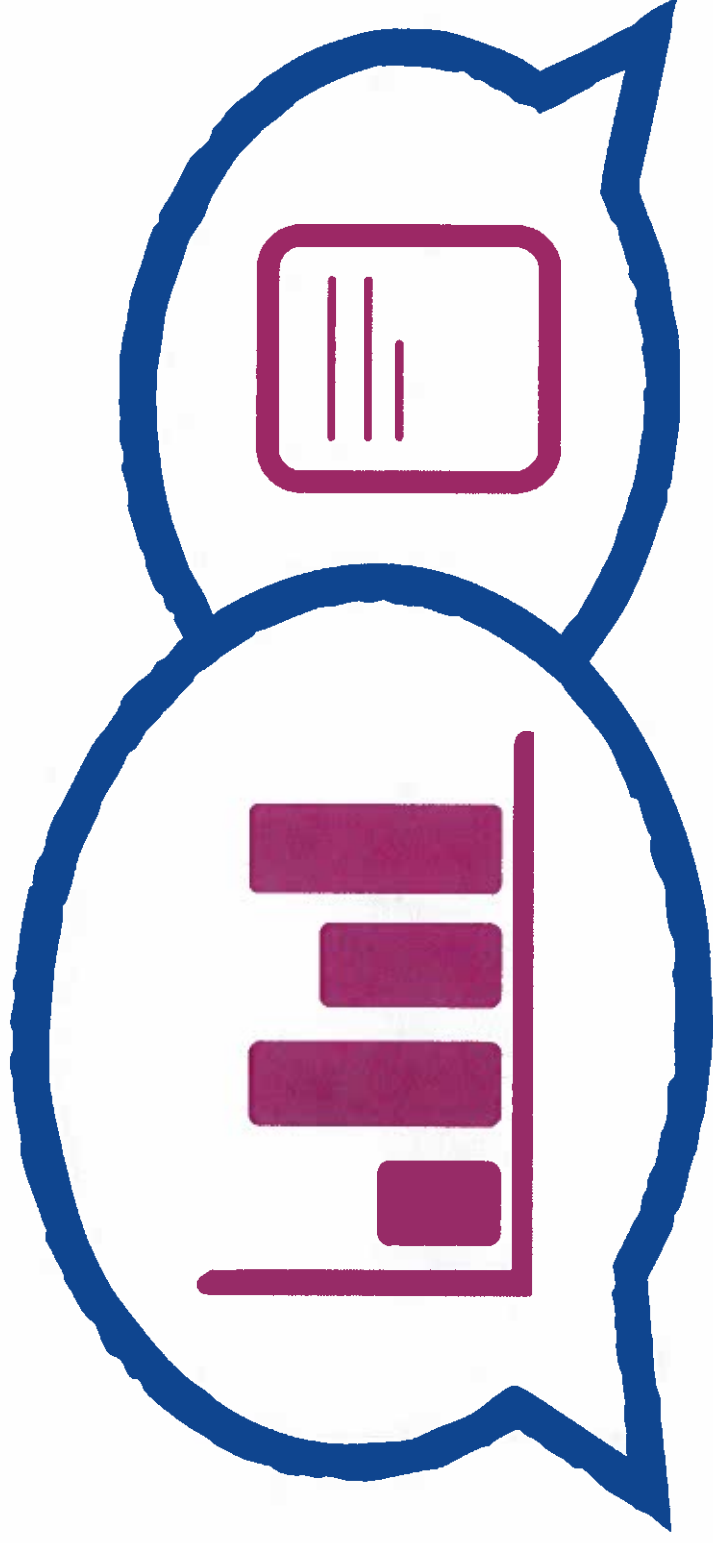
**Research Associate**

**Neighborhood Collaborative Project**

**400 Andrews St | Suite 220 | Rochester, NY 14604**

**407-744-6314**

**[www.onthegroundny.com](http://www.onthegroundny.com)**



**ON THE GROUND  
RESEARCH**

Handwritten notes, possibly bleed-through from the reverse side of the page. The text is extremely faint and illegible.



# What is the Neighborhood Collaborative Project?



This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.



Prepared by Janelle Duda-Banwar, PhD, Founder and Director and Nicole Pratt, MS, Research Associate (<https://onthegroundny.com/about>)

## Overview

The Neighborhood Collaborative Project (NCP) brings services back into Rochester neighborhoods to create an agile, responsive services system, build resident capacity to problem-solve, and meet community needs. The NCP is led by three anchor neighborhood community agencies in NE, NW, and SW Rochester. These anchor agencies and additional support agencies collaborate to provide services such as basic needs distribution, benefits acquisition, vocational services, and eviction prevention.

## Description

The NCP (Neighborhood Collaborative Project) is an effort to collaborate across neighborhood community centers and service providers to strengthen the community from within. The mission is to improve the quality of life of residents by bringing access to health and human services while building the capacity of existing agency assets, providing workforce training and employment for residents and empowering staff and residents to be informed navigators of current health and human services systems. This is a shift from decades of centralized services that not only weakened neighborhood capacity, but also resulted in service gaps and barriers for residents.

The goals of the NCP are threefold:

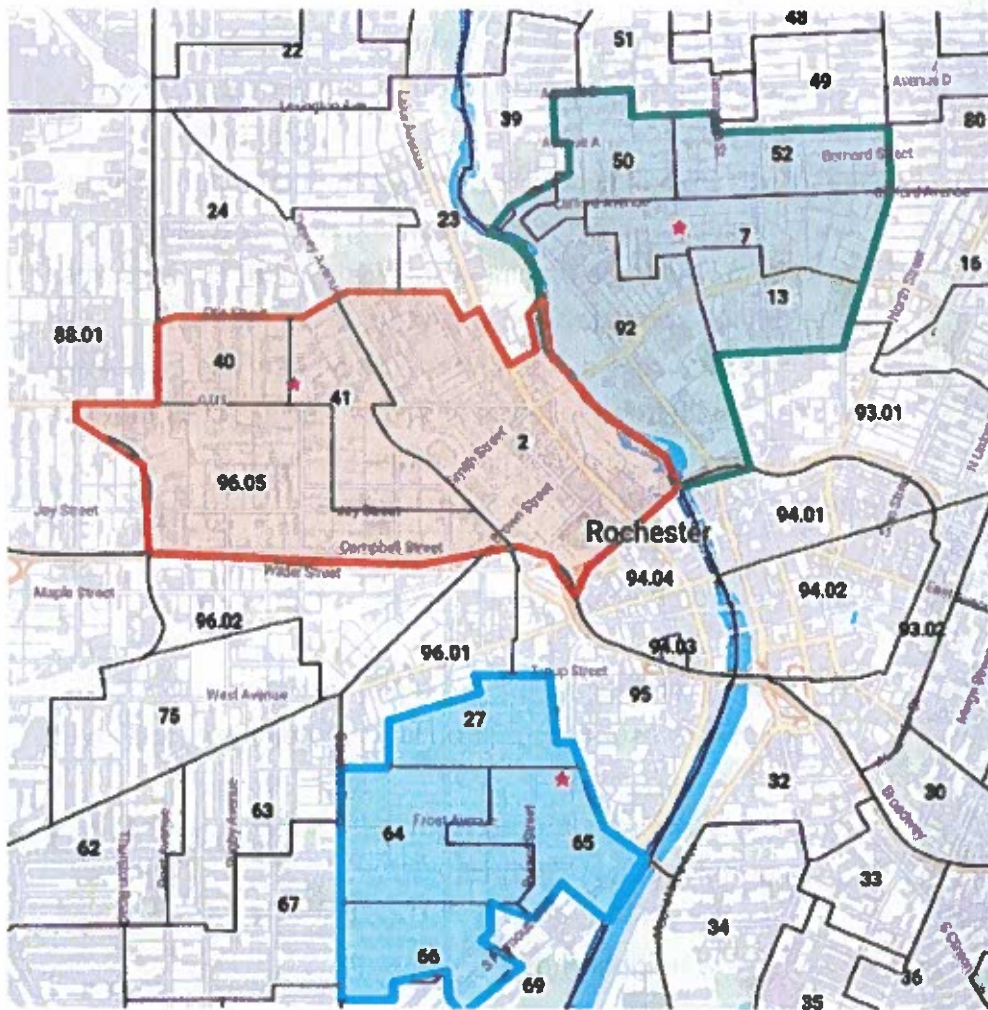
- 1) Develop and implement an agile, responsive, sustainable services platform at the neighborhood level;
- 2) Increase neighborhood capacity to address issues important to the community; and
- 3) Improve neighborhood conditions.



## NCP Partners

The NCP is comprised of three anchor agencies: **SWAN at Montgomery Neighborhood Center, Father Tracy Advocacy Center (FTAC), and Cameron Community** (indicated by red stars in the map); six support agencies: **The People's Pantry, ABC Action Front Center, Baden Street Settlement Counseling and Support Center, Lyell Ave Business Association, and Barakah Muslim Charity**; four project partners: **Beyond the Sanctuary, MC Collaborative, C3 Consultancy Services, and On The Ground Research**, and our fiscal sponsor, **Community Resource Collaborative**.

Each anchor agency has neighborhood specific support programs and services that reflect unique neighborhood dynamics. These support agencies provide their respective services to community members and participate in NCP events. A more comprehensive services platform includes all partners that anchor agencies will draw from. New support agencies will be added to the services platform throughout the duration of the project. However, prospective agencies will be vetted to ensure they are accessible, accountable, consistent, and providing a service, not simply engaging in cold hand-offs. Eventually, the anchor agencies will become community portals.



The project partners provide services across all three neighborhoods. Beyond the Sanctuary prioritizes NCP clients for their wraparound support services and workforce development, MC Collaborative provides crisis and case management services, C3 serves as the community consultant who coordinates the project, and OTG serves as the local research partner.



## NCP Origin

NCP began with MC Collaborative staff and community volunteers (Marvin, Kevin and others) conducting walking outreach throughout 2020 during the COVID-19 pandemic. Given MC Collaborative's long-standing relationship with Monroe County Department of Human Services, SWAN, Beyond the Sanctuary, and C3 Consultancy, a joint collaboration emerged to pilot vacant lot/corner canopy pop-up outreach at one of the most chronically violent areas in the city: Jefferson/Frost Ave for 8 ½ weeks during Summer 2021.

Other support service providers were vetted to ensure low-barrier engagement and immediate responsiveness. During this same time, walking outreach was piloted in the NW and NE areas of the city. FTAC, Cameron, and MC Collaborative, along with other providers (ABC and Trillium), conducted coordinated outreach.

The response from community members was overwhelming, "No one ever comes here to provide services!" was a common refrain. These activities led to formal planning to collaborate and leverage resources across all three neighborhood areas.

## Major NCP Components

In order to be responsive and agile, NCP partners are committed to meeting residents at their point of need. The NCP is focused on outreach and connection - in the moment. This is done through:

**Walking Outreach:** Teams go out in each neighborhood weekly to talk with people, distribute supplies, benefits acquisition, and service referrals.

**Corner Canopies:** On vacant City lots, the NCP sets up tents weekly to provide services. This allows providers to meet people "where they are."

**Brick-and-Mortar:** Increased staffing will build capacity of the neighborhood centers, so they can serve more people with a wider variety of services than they are able to alone.

**Services Platform:** Vetted partners will be added (and removed) to respond to current neighborhood needs. Each Anchor Agency will have a social worker and a vocational trainer as determined by the organization. Social work presence will increase service connection, including behavioral health and basic needs. Neighborhood Ambassadors will be hired and taught the skills to help people obtain benefits, and refer friends/family to resources.



**NCP Guiding Principles:** The NCP is rooted in principles that guide decision-making and problem-solving efforts.

### Vibrant Community

Focused on developing programming and services that connect and inspire residents. Support healthy, resilient neighborhoods, while ensuring that no one is excluded. Vibrant communities value diversity and different, sometimes conflicting, perspectives.

### Solutions-Driven

Problem-solving is embedded in everyday work. Curiosity, creativity, and critical thinking guide this process, ensuring that a solution is developed. However, the solution today may not be the solution tomorrow. Every interaction is rooted in a belief that, "Yes, we can find a way," instead of "No, we don't do that."

### Legacy-Generating

Commitment to the future, by learning from and building on the past. The work is done, not only to help in the "now," but to shape and support a prosperous future for the neighborhood. This includes valuing all residents, young and old, equally.

### Agile and Adaptable

Frequent reassessment and adaptation is necessary in order to be responsive to the uncertain and complex nature of meeting the community's needs. Services can be added and subtracted, and not all services are needed across all neighborhoods.

### Accountability

Taking responsibility for actions, decisions, and their consequences. This includes a commitment to maintaining records and documentation to demonstrate and hold people/agencies accountable. Ongoing evaluation and reporting the findings to the community is a key aspect of accountability.

### Authenticity

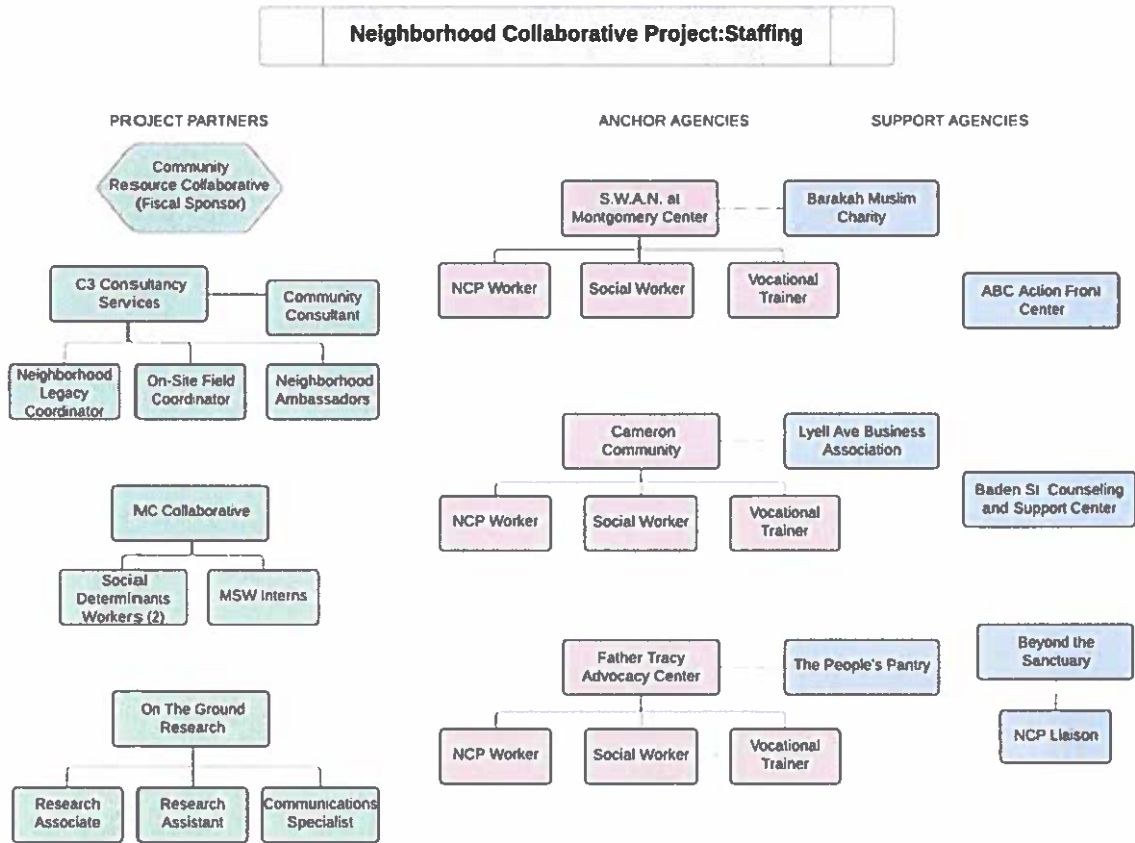
Commitment to acting with integrity and genuinely representing oneself and the agencies/providers. This also involves humility when approaching problems and people. It is okay to not know the answer, but to work together to find a solution.

### Neighborhood Centeredness

Recognition that neighborhoods have their own interests, culture, and traditions. This is respected through the inclusion of neighborhood stakeholders not only as consultants, but through employing, training, and creating leaders in the neighborhoods. All activities must be community-based and driven from the ground up.

## Staffing

NCP is a collaborative project and as such there are no direct employees of the project. All staffing and volunteers are managed through the three anchor agencies, the four support partners and the project's platform of support services partner agencies. The figure below shows the NCP staffing for the project.



## Assessing Impact

On The Ground Research will conduct applied, action research to assess the impact of the NCP on people, agencies, and neighborhoods. Major elements that will be assessed include: capacity-building, collaboration, and changes in quality of life. Ongoing reports will be shared with NCP partners and the community to track the progress to date, as well as use the time to reflect on what is going well, what needs improvement, and challenges that are arising.

## Funding Source and Timeline

This multi-year project is funded through Monroe County's American Rescue Plan Act (ARPA) award. The project began in March 2023 and continues through December 2026. Year one is focused on planning for implementation, year two is practicing the components and processes, year three is piloting, and year four is proceeding into full implementation.



# Defining NCP Success: Partners' Perspectives



This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.



Prepared by Nicole Pratt, MS, Research Associate,  
and Janelle Duda-Banwar, PhD, Founder and Director ([onthegroundny.com/about](http://onthegroundny.com/about))

## Introduction

In late July to early August, 2023, On the Ground Research team members interviewed staff from the NCP partner organizations about what NCP success looks like to them. The staff interviewed represented the following NCP organizations:

- Father Tracy Advocacy Center**
- S.W.A.N at Montgomery Neighborhood Center**
- Cameron Community**
- The People's Pantry**
- Barakah Muslim Charity**
- Action for a Better Community Action Front Center**
- Beyond the Sanctuary**
- MC Collaborative**
- C3 Consultancy Services**

This document focuses on the themes that emerged from asking the question "What does NCP success look like to you?" The researchers followed up by asking about what success specifically looks like at the client, agency, and neighborhood levels. Respondents were then asked "What should we watch out for? What are your concerns?" The responses were analyzed to identify common themes for each of these questions. This paper highlights our findings from the interviews.



## “What Does NCP Success Look Like to You?”

*In this section, we list the client success themes and provide examples of what some of the respondents said.*

Meeting the needs of the clients was the most common theme that emerged in this category.

“Meeting basic needs so they can focus on what they want to do in life.”

“Meet their needs that they [clients] come to them [agency] for and those needs are removed from their life as a negative or issue.”

“Being able to assist everyone that comes to the door.”

“That we hear that clients feel heard, that clients feel involved, and participating in their own aspects of success or whatever in addressing the need that they present to us or need.”

Providing easy access to services was also identified as an indicator of NCP success.

“Access to services that are low barrier.”

“To make sure that we actually provide a really low barrier, low eligibility criteria service, so that we can get people what they need.”

Being informed about the agency, NCP, and/or resources for services was another important indicator of success at the client level.

“Provide levels of support, resources, and information on available resources.”

“It's important to me that clients know that through NCP, we have access to solutions, but we don't have a solution.”

Warm handoffs between agencies was described as a crucial aspect of the NCP. Warm handoffs are defined as linking clients directly from one service provider to another. Frequently, this occurs either in-person or via another direct communication method.

“Being able to work as a collaborator to meet the needs that we're hearing about.”

“We are providing services or connecting them to services in the way that that serves them.”

## “What Does NCP Success Look Like to You?”

# Agency

*In this section, we list the agency success themes and provide examples of what some of the respondents said.*

Agency and resident connection emerged as an indicator of agency success. Respondents said that increasing the agency-to-agency connection to meet clients' needs was important. They went on to describe success as the agency itself better connecting directly with residents.

“Talking to as many people as they can beyond food & connecting with people to understand their problems and get them to the right next agency.”

“Working with NCP to ensure we are all supporting each other.”

“Having people feel comfortable and talking to us about what their needs are.”

“There's a connection, not just agency to agency, but there's a connection within each agency that they really understand and know their story, that they know what value they're bringing, that they have found a way to define their space on the map of services and feel empowered to do what they do well.”

Employee skill and capacity building was described as another way to measure agency success.

“Staff have better skills and are trained where all resources exist and are able to take training and capacity building to continue to impact individuals.”

Agencies having the ability to be responsive to the community's needs was described as key to this work. Respondents took this concept a bit further by explaining that needs must be met ASAP.

“Quickly responsive.”

Agency Sustainability and Expansion of Services was another indicator. Respondents described service enhancement and expansion as potential approaches to sustainability as well as diversifying their funding streams.

“Gathering information to help tailor services.”

“Recognize the importance of sustainability and succession so that we start thinking about not just how we're going to serve the community today, but what does that look like next week, next year, next decade.”

The agency being well-known in the area for their services and support was another indicator of agency success. Reputation and credibility emerged as important themes.

“Known as the help center in the neighborhood.”

“Known as the place where people know where to go.”

## “What Does NCP Success Look Like to You?”

# Neighborhood

*Defining long-term neighborhood success is more abstract than describing the more short- and intermediate-term client and agency success. Nonetheless, respondents were asked about long-term NCP impact on the neighborhood. Respondents described increased collaboration, information sharing, and multiple points of service entry as examples of success.*

One important theme that emerged was improving the quality of life in the neighborhood. This is unsurprising considering that the NCP is focused on building the capacity to problem solve and address emerging community needs.

“Increase quality of life.”

“Feeling comfortable in the neighborhood.”

“The neighbors actually become neighbors again. You may not know them by name, but you feel comfortable, you can walk down the street, that you feel a part of a system outside of just your own four walls.”

*To actually measure changes in quality of life at the neighborhood level, a next step for the research team is to operationalize “quality of life.” This means identifying which indicators can measure changes in neighborhood quality of life. For example, the U.S. Census lists the following quality of life aspects: standard of living, health, education, economic security, housing quality, and neighborhood quality.*



## “What Should We Watch Out For? What Are Your Concerns?”

Respondents identified the following to watch out for:

- Ongoing, consistent agency funding during and beyond the grant period
- Growing too quickly: “Getting too big too fast.”
- Being stuck in the past ways of doing things
- Not knowing enough about all the NCP agencies, especially the partners outside of their quadrant
- Lack of clarity about the NCP processes: “Having different ideas on what is supposed to be done for the project.”
- Changes in the political landscape: “A different County Executive being elected next year and having different plans for the NCP.”
- A potentially burdensome data collection process
- Consistent communication with other organizations
- Taking on a larger client caseload than prior to the NCP
- Maintaining consistent and capable staff
- Having enough space for services
- Maintaining interest and excitement around the NCP over time
- Understanding that the NCP is not a linear process and not getting caught up in reaching certain milestones: “Something can happen tomorrow which will change the trajectory of everything we had planned for today. And that’s okay.”



## Brigida, Micaela

---

**From:** Austin Retzlaff <austin@onthegroundny.com>  
**Sent:** Tuesday, September 26, 2023 11:32 AM  
**To:** beyondthesanctuary20@gmail.com; Beatriz LeBron; cbasley@swanonline.org; cmcgillivray@fathertracycenter.org; Carlos Santana; Adell, Cynthia; hdiaz@badenstreet.org; j.hardin@cameronministries.org; Janelle Duda-Banwar; jknoblock@mccollaborative.org; jose.peo@cityofrochester.gov; Jocelyn Basley; jrbasley@gmail.com; Kevin Aiken; lafcoutreachllc@gmail.com; Michele Boyd; Andy C; Mike Durfee; neighborhoodcollaborative@gmail.com; Nicole Pratt; nvelazquez@fathertracycenter.org; Olivia Kassoum-Amadou; Patricia Jackson; Rafael Rivera; rctv168@gmail.com; Roc City; Rosa Marie; Tina Paradiso; wg.beyondthesanctuary@gmail.com; wglyv@yahoo.com; worthamtiajuana@gmail.com; z.johnson@barakahmuslimcharity.org; olivia@cameronny.org; rosamarie@marvelousminds.com; Welch, Dylan; Dilma Vicente; crochet@fathertracycenter.org; j.hardin@cameronofministry.org; lifeonlyell@gmail.com; Austin Retzlaff; jsharp@abcinfo.org; brosisunisal@gmail.com; mhymes@mccollaborative.org; scales.lois@gmail.com; jbecker@urbaninnovations.com; voteforpeo@gmail.com; mheimes@mccollaborative.org  
**Subject:** NCP branding / logos  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
Hi all,

My apologies, the results of the logo voting/decision process were not shared to as many stakeholders as they should have been.

These are the logos / brand guidelines for the Neighborhood Collaborative Project
- https://drive.google.com/drive/folders/1fgi3_NVCD0VFfvSd8nMBhzkskfZZMTb2?usp=sharing

These may be updated occasionally, so if you are using these resources, it may be helpful to check back periodically to make sure you are using the latest logo(s).

Any feedback or concerns, please let me know.

Continue to submit info about events to austin@onthegroundny.com and neighborhoodcollaborative@gmail.com, please. Thanks, and best wishes.

Sincerely,
Austin

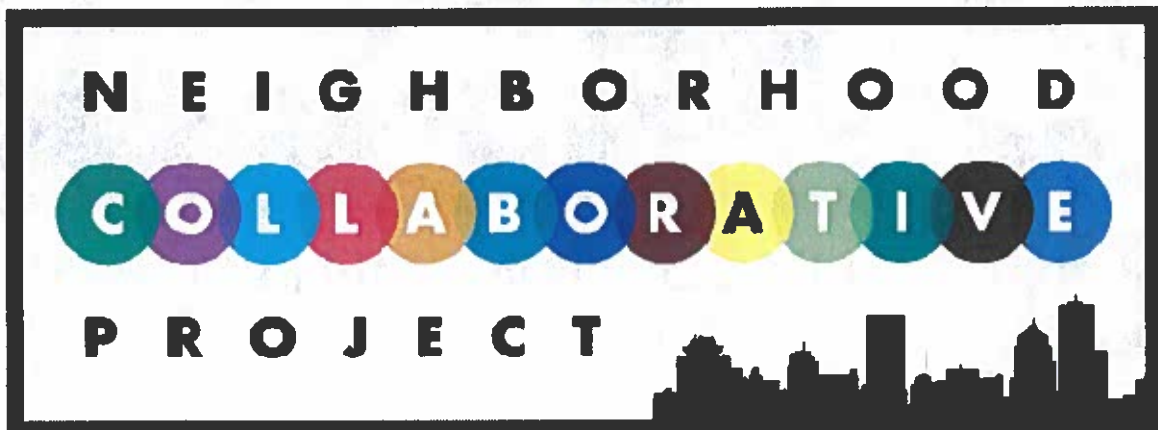
Brigida, Micaela

From: Austin <austin@onthegroundny.com>
Sent: Friday, September 29, 2023 12:35 PM
To: Welch, Dylan
Subject: Resources and Events (9/29/2023)

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

[View this email in your browser](#)

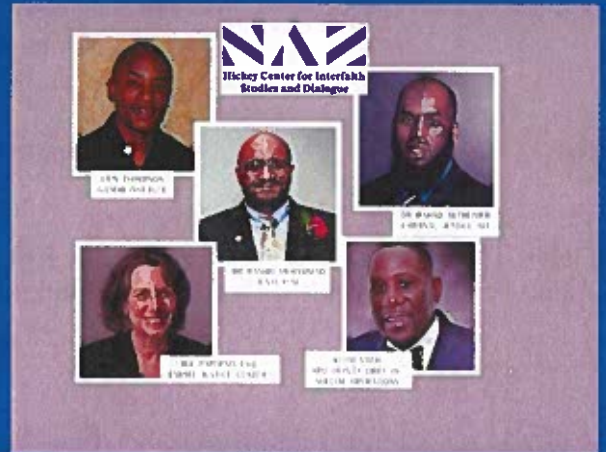


**Resources and Events (for NCP Members and Partners)**

These kinds of e-mails will go out weekly. Send content you'd like featured to [austin@onthegroundny.com](mailto:austin@onthegroundny.com) and [neighborhoodcollaborative@gmail.com](mailto:neighborhoodcollaborative@gmail.com)



Do You Need The New Version  
Of The COVID-19 Vaccine? (and  
more)



Nazareth University, Hickey  
Center and IIIT Chair Present:  
Panel Discussion: A Pathway to  
Reduce Violent Crimes

# LWV LEAGUE OF WOMEN VOTERS' ROCHESTER METRO AREA



## GOING UPSTATE: What Does Living with So Many Prisons Nearby Mean to Us?

A webinar with Kristin Doughty, Assoc. Professor of Anthropology and Joshua Dubler, Assoc. Professor of Religion, both at the University of Rochester  
Thursday, Sept. 28, 7:00PM-8:30PM

When you live in a country that cages two million people, the widespread feeling that prisons exist someplace “over there” is half social engineering and half illusion. For generations, prisons have been sited out in the country, and people are shuttled across the state to fill them. But the prison’s reach may be felt all around us: in missing family and friends; in those loved ones

returning home changed, in the public and private interests that comprise what Angela Davis called “the prison industrial complex;” in the “crime” around which so much of our politics is predatorily oriented; and in the shriveled notion of “justice” that for most Americans marks that concept’s limits of possibility. What effect does mass incarceration have on our communities? These scholars’ work examines how the high saturation of prisons, jails, and federal immigrant detention facilities in upstate New York shapes our region. Kristin Doughty and Joshua Dubler teach an ethnography course called “The Cultural Politics of Prison Towns.”

Register



The banner features a dark blue background with a white diagonal stripe. On the left, there is a circular logo for the Department of Health and Human Services of the State of Maine, which includes the state seal and the motto 'MAINE'.

# 2023 NURTURE ME SUMMIT

Tuesday, October 31, 2023  
Wednesday, November 1, 2023

Augusta Civic Center  
76 Community Drive  
Augusta, ME 04330

## Building Family Engagement and Preventing Substance Exposed Pregnancies

\*\* Formerly known as The Maternal and Child Health and Substance Exposed Infant Conference

Register





PRESENTS

# IN THIS MOMENT: REVOLUTION RECKONING REPARATION

Book Launch & Panel Discussion



MODERATOR

**Hernease Davis**

Associate Curator, VSW

Monday, October 2, 2023

7:00 PM - 8:45 PM

**Dryden Theatre**

900 East Ave

Event Sponsor & Host



Please register for free event @vsw.org

Guests will receive a complimentary copy  
of the newly released chapbooks

## ITM PANELISTS



FEATURED LEADER

**Dr. Linda Clark**

Chief Medical Officer,  
Jordan Health



PHOTOGRAPHER

**Cocoa Rae  
David**



ESSAYIST

**Lisa Maria  
Rickman**



FEATURED LEADER

**Melanie Funchess**

CEO/principal, Ubuntu  
Village Works



PHOTOGRAPHER

**Natalia Lauer**



ESSAYIST

**Quajay Donnell**

Preserving stories of black leaders (more information via Rochester Beacon)



# + COMMUNITY WELLNESS SUMMIT

Recovery and Healing with Youth and Families through Connection and Community

**OCTOBER 19, 2023**

**8 AM - 3:30 PM**

ASBURY FIRST UNITED METHODIST CHURCH

More info and registration

NFSTAC PRESENTS

## Family Engagement in School Mental Health

**Lachelle Freeman**

Project Manager  
NFSTAC [lfreeman@fcmh.org](mailto:lfreeman@fcmh.org)

**Dr. Samantha Reeves**  
Assistant Professor, National Center  
for School Mental Health  
[sreeves@som.umaryland.edu](mailto:sreeves@som.umaryland.edu)

**Dana Asby**

Director of National Certification, NFF  
Project Specialist, NFSTAC  
[dasby@fcmh.org](mailto:dasby@fcmh.org)

**Jessica Gonzalez, MSW**  
Associate Director, Mental Health  
Technology Transfer Center

[jgonzalez@stanford.edu](mailto:jgonzalez@stanford.edu)

September 20, 2023  
2-3:30pm ET

Watch the Webinar: September 2023 - Family Engagement in School Mental Health (National Federation of Families)





ADAM J. BELLO  
COUNTY EXECUTIVE



# 2023 HOME FAIR

Interested  
in buying or  
keeping  
your home?

Do you have  
questions about  
affordable rental  
options?

Do you  
need help  
repairing  
your home?

Join us for this FREE event on:

**September 30th from 9:30am - 1:30pm**  
**Monroe Community College**  
**1000 E Henrietta Rd, Rochester, NY 14623**  
**R. Thomas Flynn Campus Center**  
**(North Entrance)**  
**Park in Lot M**

***Speak to:***

*HUD-Certified Housing Counselors*  
*Legal Advocates*  
*Community Non-Profits*  
*Municipal Resource Providers*

***Workshops on:***

*First Time Home Buyer Services*  
*Affordable Rental Options*  
*Home Repair Resources*  
*Tenant's Rights*

[More information](#)

## PLUS MORE

- Resources and training for outreach workers, courtesy of the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Northwest Mental Health Technology Transfer Center (MHTTC)
- October 17, 2023: Family Matters: Navigating the Child Welfare System (online), and October 20, 2023: Suicide Prevention (Ask, Persuade, Refer) (online, **in Spanish**), courtesy of the Oregon Family Support Network.
- Upcoming trainings from the National Reinvestment Coalition Network (NCRN) include parts 1, 2, and 3 of a series on navigating credit, as well as a course on overcoming impostor syndrome and prioritizing your mental health for career success.
- Don't forget to check out the NCP website and calendar for additional events!
-

# Our

# Partners



**FATHER TRACY  
ADVOCACY CENTER**



**CULTIVATING  
COMMUNITY  
CONNECTIONS**



**ACTION  
BETTER  
COMMUNITY**  
*Disrupting new beginnings*



**BRING  
MONROE  
BACK**  
Monroe County NY Authority LLC

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.



**Adam J. Bello**  
COUNTY EXECUTIVE

*Copyright (C) 2023 On The Ground Research. All rights reserved.*  
You are receiving this e-mail either because you opted in via our website, or because you are part of the NCP or a related organization.

Our mailing address is:  
On The Ground Research 400 Andrews St Suite 200 Rochester, NY 14604 USA

Want to change how you receive these emails?  
You can [update your preferences](#) or [unsubscribe](#)

## Brigida, Micaela

---

**From:** Andy C <mccollaborative1@gmail.com>  
**Sent:** Tuesday, October 3, 2023 10:52 AM  
**To:** Welch, Dylan  
**Subject:** ARPA Funding

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**CAUTION:** This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Dylan,

I hope this email finds you well. This might be kind of a strange question, but we have the opportunity to rent a large warehouse in support of the Neighborhood Collaborative Project.

This would be an amazing addition; it would help us distribute furniture, clothing, food, etc to the entire community at a larger scale, as well as create a vocational facility for warehouse and moving work.

Here is the strange question, do you know if there are additional ARPA funds that we might be able to use for an initiative like that? Just thought I would ask because it feels like a great opportunity, but I'm not sure how to fund it.

I appreciate your time & thoughts.

Stay well,
Andy Carey
Co-founder MC Collaborative
Chair of REACH Advocacy

Brigida, Micaela

From: Welch, Dylan
Sent: Tuesday, October 3, 2023 3:11 PM
To: 'Andy C'
Subject: RE: ARPA Funding

Any time! If questions like that ever come up, I'm happy to help.

And like I said, if you or Jocelyn have any questions when you do reconvene, please don't hesitate to reach out. If we need to setup a separate time to quickly call/zoom to go over that, we can do that too.

Otherwise, I hope you enjoy the unseasonably warm weather!



Dylan Welch (He/Him/His)
Contract Compliance Monitor
Monroe County Department of Finance
35 E Henrietta Rd Faith 3 East, Rochester, NY 14620
P: (585) 753-2434
dylanwelch@monroecounty.gov

From: Andy C <mccollaborative1@gmail.com>
Sent: Tuesday, October 3, 2023 11:58 AM
To: Welch, Dylan <dylanwelch@monroecounty.gov>
Subject: Re: ARPA Funding

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
That is fantastic, thank you very much. Jocelyn & I had a little discussion around it, but I thought I would reach out just to see what all is out there.

We will continue that conversation. I really appreciate you getting back to me so quickly.

Stay well,  
Andy

On Tue, Oct 3, 2023, 11:55 AM Welch, Dylan <[dylanwelch@monroecounty.gov](mailto:dylanwelch@monroecounty.gov)> wrote:

This message was sent securely using Zix®

Hi Andy,



Thanks for reaching out. That sounds like a promising opportunity. In short, there's no ARPA funding available above and beyond the total that's been allocated to NCP(7.16 Mill). However, there's opportunity to shift around allocation of those funds within NCP's budget to make way for an expenditure like this.

I would suggest reaching out to Jocelyn to see if she can find/make room in the budget for that expense. You can mention to her that we (Dr. Pelow and myself) are amenable to adjusting the funding allocation on the budget to make room for that. We're more than happy to discuss it at our next compliance meeting with her as well.

If you have any other questions or concerns, please don't hesitate to reach out. Otherwise, I hope you have a great rest of your week!

Dylan Welch (He/Him/His)



Contract Compliance Monitor

Monroe County Department of Finance

35 E Henrietta Rd Faith 3 East, Rochester, NY 14620

P: (585) 753-2434

[dylanwelch@monroecounty.gov](mailto:dylanwelch@monroecounty.gov)

**From:** Andy C <[mccollaborative1@gmail.com](mailto:mccollaborative1@gmail.com)>  
**Sent:** Tuesday, October 3, 2023 10:52 AM  
**To:** Welch, Dylan <[dylanwelch@monroecounty.gov](mailto:dylanwelch@monroecounty.gov)>  
**Subject:** ARPA Funding

**CAUTION:** This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~

Dylan,

I hope this email finds you well. This might be kind of a strange question, but we have the opportunity to rent a large warehouse in support of the Neighborhood Collaborative Project.

This would be an amazing addition; it would help us distribute furniture, clothing, food, etc to the entire community at a larger scale, as well as create a vocational facility for warehouse and moving work.

Here is the strange question, do you know if there are additional ARPA funds that we might be able to use for an initiative like that? Just thought I would ask because it feels like a great opportunity, but I'm not sure how to fund it.

I appreciate your time & thoughts.

Stay well,

Andy Carey

Co-founder MC Collaborative

Chair of REACH Advocacy

-- Confidentiality Notice -- This email message, including all the attachments, is for the sole use of the intended recipient(s) and contains confidential information. Unauthorized use or disclosure is prohibited. If you are not the intended recipient, you may not use, disclose, copy or disseminate this information. If you are not the intended recipient, please contact the sender immediately by reply email and destroy all copies of the original message, including attachments.

This message was secured by Zix®.



Brigida, Micaela

From: austin@onthegroundny.com
Sent: Tuesday, October 17, 2023 1:38 PM
To: Welch, Dylan
Subject: Seeking your feedback on new NCP rack card and flyer designs

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~



Having trouble viewing or submitting this form?  
**FILL OUT IN GOOGLE FORMS**

Hi all,

Please let me know your feedback on these designs for a new NCP rack card and flyer, no later than Friday, October 20th.

Thanks,

Austin

**Feedback on new NCP rack card and flyer**

**Email \***

**Do you have any feedback on the rack card design? (write N/A if you don't have any feedback)**

**Link to design:** [https://drive.google.com/file/d/1yi7Ab6wBBlgDABpkE3-urYa13\\_wAsahC/view?usp=drive\\_link](https://drive.google.com/file/d/1yi7Ab6wBBlgDABpkE3-urYa13_wAsahC/view?usp=drive_link)

**Do you have any feedback on the flyer design? (write N/A if you don't have any feedback)**

**Link to design:** [https://drive.google.com/file/d/1ISAZf8h\\_04MdjlMNauNUObSLRar2CWIE/view?usp=sharing](https://drive.google.com/file/d/1ISAZf8h_04MdjlMNauNUObSLRar2CWIE/view?usp=sharing)

[Submit]

Never submit passwords through Google Forms.

Powered by



This form was created inside of [onthegroundny.com](https://onthegroundny.com).  
[Report Abuse](#) - [Terms of Service](#) - [Additional Terms](#)  
[Create your own Google Form](#)

---

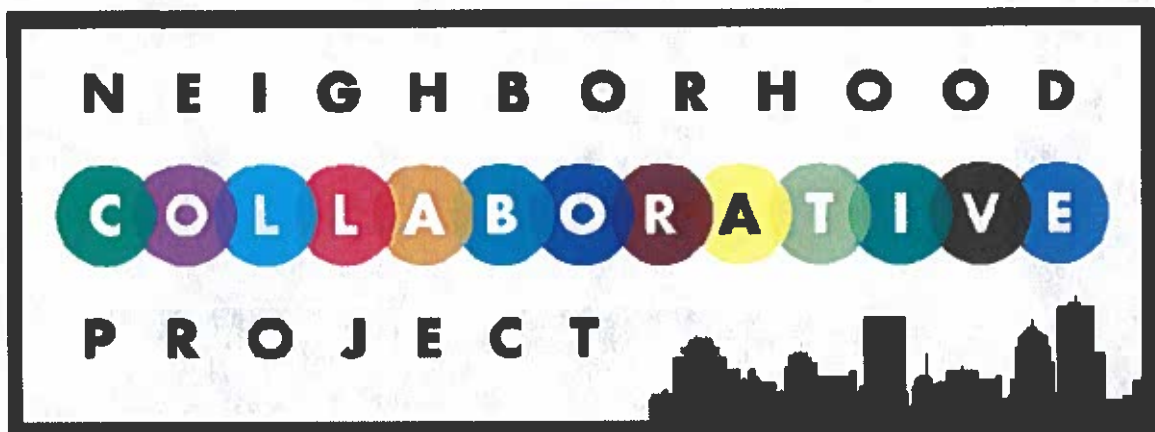
**Brigida, Micaela**

---

**From:** Neighborhood Collaborative Project <austin@onthegroundny.com>  
**Sent:** Thursday, October 26, 2023 6:57 PM  
**To:** Welch, Dylan  
**Subject:** NCP Partners - Resources and Events 10/27/2023

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

[View this email in your browser](#)



## **Resources and Events (for NCP Members and Partners)**

Send content you'd like featured to [austin@onthegroundny.com](mailto:austin@onthegroundny.com)

**\$1,500 is available to NCP partner agencies for communications and outreach proposals**

Submit your concepts about how your organization (individually or in collaboration with one or more other NCP partner groups) could utilize all or part of \$1,500 via the Google Form button below.

**Submissions due November 20th**



[Click here for more information and the submission form](#)

# ALL-CITY OUTREACH WALK

**November 17th**

starting at CRC (10 College Ave) at 12pm then dividing up resources and heading to each quadrant by car to give them out

seeking donations

*more important: sleeping bags, tents*

*less important: gloves, hats, hand warmers*

Josh is collecting these materials until Wednesday November 15th -

contact him at [jknoblock@mccollaborative.org](mailto:jknoblock@mccollaborative.org)

if you have a vehicle and would like to help, contact Josh at

[jknoblock@mccollaborative.org](mailto:jknoblock@mccollaborative.org)



**HOPSY**

Contains Contact:  
Free HIV Testing  
Pumpkin Printing  
and more!

# HALLOWEEN TESTING PARTY

October 30 2023

4-6 pm  
Action for a Better Community  
33 Chestnut Street, 2nd Floor

RSVP

Call Deanna Thomas, LIA  
414-255-5225

## SWAN IS RECRUITING

SWAN is actively seeking individuals aged 18 and above, free of felony convictions, to join our Security Workforce Development Program.

Our 5-week program is crafted to enhance job prospects by acquainting participants with the security industry.

Upon successful completion of the training, each participant will be awarded a training certificate along with a stipend of \$600.

### BECOME A SECURITY GUARD

40 HOUR COMPREHENSIVE TRAINING COURSE FOR SECURITY GUARDS

**NOVEMBER 27 - DECEMBER 29**  
THE MONTGOMERY NEIGHBORHOOD CENTER  
10 CADY ST. ROCHESTER, NEW YORK 14608

|                                                 |  |
|-------------------------------------------------|--|
| <b>WEEK 1</b><br>November 27 - 30 10AM-12PM     |  |
| <b>WEEK 2</b><br>December 1-2 10AM-12PM Daily   |  |
| <b>WEEK 3</b><br>December 3-4 10AM-12PM Daily   |  |
| <b>WEEK 4</b><br>December 14-15 10AM-12PM Daily |  |
| <b>WEEK 5</b><br>December 27-29 10AM-12PM Daily |  |

REGISTRATION: 585-458-7499  
10 CADY ST. ROCHESTER, NY 14608

# Share Your Blessings!

**November 14**  
**5 to 8 PM**

**The Stardust Ballroom at Edgerton Recreation Center**

If you can donate food or paper products, or volunteer to set-up and serve, please call Madeline Martinez at 585-254-2697

# THANKSGIVING COMMUNITY DINNER

Sponsored by:

# PUBLIC HEALTH GRAND ROUNDS

## The more you know...about HPV and cervical cancer in Native American communities

The presentation will provide an overview of HPV and cervical cancer in Native American communities. It will also include information related to ongoing pilot studies assessing HPV and the vaginal microbiome. Finally, information about community involvement and ongoing education efforts will be highlighted.

\*ASL interpreters have been requested. A good faith effort (up until the time of the webinar) will be made to provide accommodations.

Live closed captioning provided.

**QUESTIONS? Contact**  
Carolyn\_Settle@URMC.Rochester.edu

**Friday, November 3  
Noon – 1PM**

**Zoom Webinar**

**OUR SPEAKER:**



**Naomi Lee, PhD**  
Assistant Professor of Chemistry and Biochemistry,  
Northern Arizona University

### PRE-REGISTRATION REQUIRED USING THE LINK BELOW:

[https://rochester.zoom.us/webinar/register/WN\\_agh466t0TWiGOxWiHOn7EA](https://rochester.zoom.us/webinar/register/WN_agh466t0TWiGOxWiHOn7EA)

**ACCREDITATION** - The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

**CERTIFICATIONS**  
The University of Rochester School of Medicine and Dentistry designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credit(s)<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The University of Rochester Center for Nursing Professional Development is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. This offering provides 1.0 nursing contact hours. An evaluation must be completed within 30 days and attendance is required for at least 90% of the activity.

University of Rochester Medical Center, Center for Experiential Learning is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0005. This activity is approved for 1.0 Social Work continuing education hour(s).



Presented in collaboration with the Department of Public Health Sciences and Center for Community Health & Prevention, with additional funding from the UR Clinical and Translational Science Institute



This seminar series is funded in part by the University of Rochester Clinical & Translational Science Institute via grant UL1 TR002001 from National Center for Advancing Translational Sciences (NCATS), a component of the National Institutes of Health (NIH). Additional financial support is provided by gifts to the Department of Public Health Sciences and an endowment to the Center for Community Health & Prevention by Brewster C. Doust, MD. All support is greatly appreciated.



# Our Partners



This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.



Copyright (C) 2023 On The Ground Research. All rights reserved.  
You are receiving this e-mail either because you opted in via our website, or because you are part of the NCP or a related organization.

Want to change how you receive these emails?  
You can [update your preferences](#) or [unsubscribe](#)

**Brigida, Micaela**

---

**From:** Austin Retzlaff <austin@onthegroundny.com>  
**Sent:** Friday, October 27, 2023 3:11 PM  
**To:** Olivia Kassoum-Amadou; Mike Durfee; nvelazquez@fathertracycenter.org; brosisunisal@gmail.com; Josh Knoblock; rosamarie@marvelousminds.com; Carlos Santana; Austin Retzlaff; Beatriz LeBron; Tina Paradiso; lifeonlyell@gmail.com; wglyv@yahoo.com; Rafael Rivera; jbecker@urbaninnovations.com; z.johnson@barakahmuslimcharity.org; Michele Boyd; Welch, Dylan; Nicole Pratt; j.hardin@cameronofministry.org; Andy C; Adell, Cynthia; Kevin Aiken; cbasley@swanonline.org; beyondthesanctuary20@gmail.com; Dilma Vicente; hdiaz@badenstreet.org; jsharp@abcinfo.org; Patricia Jackson; Jocelyn Basley; Janelle Duda-Banwar; voteforpeo@gmail.com; crochet@fathertracycenter.org  
**Subject:** Correction for All-City Walk info

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
Hi everyone,

Just offering a correction on the address for CRC that was stated in yesterday's Mailchimp email. 100 College Avenue is the correct address. See the updated graphic for the All-City Walk below.

**ALL-CITY
OUTREACH
WALK**

November 17th

starting at CRC (100 College Ave) at 12pm then dividing up resources and heading to each quadrant by car to give them out

*seeking donations
more important: sleeping bags, tents
less important: gloves, hats, hand warmers
Josh is collecting these materials until Wednesday November 15th - contact him at jknoblock@mccollaborative.org*

if you have a vehicle and would like to help, contact Josh at jknoblock@mccollaborative.org



Brigida, Micaela

From: Austin Retzlaff <austin@onthegroundny.com>
Sent: Thursday, November 2, 2023 2:33 PM
To: beyondthesanctuary20@gmail.com; Beatriz LeBron; cbasley@swanonline.org; Ciara McGillivray; Carlos Santana; Adell, Cynthia; hdiaz@badenstreet.org; Jonathan Hardin; Janelle Duda-Banwar; Josh Knoblock; jose.peo@cityofrochester.gov; Jocelyn Basley; Jocelyn Basley; Kevin Aiken; lafcoutreachllc@gmail.com; Michele Boyd; Andy C; Mike Durfee; neighborhoodcollaborative@gmail.com; Nicole Pratt; nvelazquez@fathertracycenter.org; Olivia Kassoum-Amadou; Patricia Jackson; Rafael Rivera; rctv168@gmail.com; Roc City; Rosa Marie; Tina Paradiso; wg.beyondthesanctuary@gmail.com; wglyv@yahoo.com; worthamtiajuana@gmail.com; z.johnson@barakahmuslimcharity.org; olivia@cameronny.org; rosamarie@marvelousminds.com; Welch, Dylan; Dilma Vicente; crochet@fathertracycenter.org; j.hardin@cameronofministry.org; lifeonlyell@gmail.com; Austin Retzlaff; jsharp@abcinfo.org; brosisunisal@gmail.com; mhymes@mccollaborative.org; scales.lois@gmail.com; jbecker@urbaninnovations.com; voteforpeo@gmail.com; mheimes@mccollaborative.org
Subject: Resources to address pharmacy desert in city
Attachments: Pharmacy Desert Consumer Survey - English - Final.pdf; Survey Promotion Flyer - Final.pdf; Letter to Rochester Agencies.pdf; Social Media Post to Promote Survey - Final.docx; Pharmacy Desert Consumer Survey - Spanish - Final.pdf

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

~~~~~  
Hi all,

As per Mark Duheme at URMC, here are some resources you can distribute through social media and other channels to promote a survey, which the Rochester Pharmacy Access Coalition will use to gain info to help mitigate lack of pharmacy access throughout the city of Rochester.

*We're partnering with several other organizations to address the growing pharmacy desert in the city. Part of our work plan is to gather feedback from city residents via a survey that we have developed; and we're planning how to promote the survey in the community. One thought is to have as many community agencies as possible promote it to the individuals/families they serve. We are developing a flyer with survey link/QR code.*

*When we're ready to start promoting the survey, would you be able to send the flyer out to members of the 360 Collaborative in Rochester, with a request to promote the survey in their spaces and programs?*

*Thanks*





# Do you take medications and live in the City of Rochester?

## Take this survey!

Help us make sure you can get the prescription medications you need

Fill out the survey and drop it off at:

**Any Rochester Neighborhood Service Center:**

Northwest: 400 Dewey Avenue

Northeast: 500 Norton Street

Southwest: 923 Genesee Street

Southeast: 320 N Goodman Street - Suite 209

**Any Rochester Public Library location**

<https://roccitylibrary.org/location/>

**Any City of Rochester R-Center location**

<https://www.cityofrochester.gov/rcenters/>

**Additional ways to take the survey:**

Scan QR Code with smartphone camera



Enter link into web browser:

<https://www.surveymonkey.com/r/23MYRBX>

**Brought to you by the Rochester Pharmacy Access Coalition:**

City of Rochester, Common Ground Health, Excellus, Jordan Health, Monroe County, Rochester Regional Health, St. John Fisher University, Trillium Health, UR Medicine

### Pharmacy Access Survey (English)

1. Do you have trouble filling prescription medications?
  - Yes
  - No (skip to question 4)
  
2. If yes, which of these are the main reasons? (check all that apply)
  - The nearest pharmacy is too far from my home
  - No transportation to and from pharmacy
  - No delivery services to my neighborhood
  - Not safe to walk to pharmacy
  - Costs are too high
  - Other: \_\_\_\_\_
  
3. How often do you miss days of your medications because it is difficult to fill your prescriptions?
  - Often
  - Sometimes
  - Never
  
4. How would you like to receive your prescription medications?
  - Pick-up at my local pharmacy
  - Delivery to my home
  - Mailed to my home address
  
5. For people who live in apartments, would you be comfortable picking up your prescription medications from a locker on site that only you can access?
  - Yes
  - No
  
6. What time of day is best for you to pick up your prescription medications?  
\_\_\_\_\_
  
7. If you could have your usual prescription medications sent to you at the same day each month, would this help you?
  - Yes
  - No

8. If your prescription medications could be packaged by the time of day and the day of the week, rather than in separate bottles for each type of medication, would that be easier for you?
- Yes
  - No
9. Do you use a smart phone or computer to buy items, such as from Amazon, Walmart, or other online retailers?
- Yes
  - No
10. Would you prefer to use your smart phone or computer to order and arrange delivery of your prescriptions?
- Yes
  - No
11. Do you regularly talk with a pharmacist about your prescription medications?
- Yes
  - No
  - I don't have access to a pharmacist
12. Is it important for you to talk to a pharmacist about your medications?
- Yes
  - No
13. What time of day works best to have a pharmacist available to talk to about your medications?
- Morning
  - Afternoon
  - Evening
14. How would you prefer to talk with a pharmacist?
- In person
  - Over the phone
  - Video conference
  - Online chat
15. Are you willing to meet with someone from the coalition to talk more about this issue?
- Yes
  - No

If yes, please provide:

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

16. What zip code do you live in? \_\_\_\_\_

17. What is your race?

- Asian
- Black or African American
- White
- Other: \_\_\_\_\_

18. Are you Hispanic or Latino?

- Yes
- No

19. What is your age? \_\_\_\_\_

20. What city neighborhood do you live in?

Northwest:

- Barker Street / Westside Neighborhood Association
- Charles House in Action / J.O.S.A.N.A
- Charlotte
- Dutchtown
- Edgerton, Dewey, Driving Park
- Lyell Otis Community Association
- Lyell Otis Neighborhood Association
- Maplewood
- Little Italy

Southwest:

- 19th Ward
- Center City
- Changing of The Scenes
- Corn Hill
- High Falls
- Neighborhoods United

- Plymouth Exchange
- Susan B. Anthony
- SWAN
- Upper Mount Hope

**Northeast:**

- Group 14621
- Marketview Heights
- Upper Falls

**Southeast:**

- ABC Streets
- ACE
- Azalea
- Beechwood
- Bensonhurst
- Browncroft
- Cobbs Hill
- Culver Merchants
- Culver University East
- EMMA
- Highland Park
- Lilac
- Lock 66
- Neighborhood of The Arts
- North East Main Neighbors United (NEMNU)
- North Edge
- North Winton Village
- PACE
- Park Central
- Park Meigs
- Pearl Meigs Monroe
- South Wedge
- Swillburg
- Upper Monroe
- Wadsworth Square





# Do you take medications & live in the City of Rochester?

## Take this survey!

Help us make sure you can get the prescription medications you need

Scan QR Code with smartphone camera or enter link into web browser



<https://www.surveymonkey.com/r/23MYRBX>

### Paper surveys can be filled out at:

Any Rochester Neighborhood Service Center:

Northwest: 400 Dewey Avenue

Northeast: 500 Norton Street

Southwest: 923 Genesee Street

Southeast: 320 N Goodman Street - Suite 209

Any Rochester Public Library location

<https://roccitylibrary.org/location/>

Any City of Rochester R-Center location

<https://www.cityofrochester.gov/rcenters/>

City of Rochester, Common Ground Health, Excellus, Jordan Health, Monroe County, Rochester Regional Health, St. John Fisher University, Trillium Health, UR Medicine

Brought to you by the Rochester Pharmacy Access Coalition:

# ¿Toma usted medicamentos y vive en la ciudad de Rochester?

## ¡Complete esta encuesta!

Ayúdenos a asegurarnos de que pueda obtener los medicamentos recetados que necesita

Escanee el Código QR con la cámara de su teléfono inteligente o ingrese el link en su buscador:



<https://www.surveymonkey.com/r/JWZVZY8>

### Encuestas en papel pueden ser llenadas en:

Cualquier Centro de Servicio al Vecindario de Roc:

Noroeste: 400 Dewey Avenue

Noroeste: 500 Norton Street

Suroeste: 923 Genesee Street

Suroeste: 320 N Goodman Street - Suite 209

Cualquier biblioteca pública de Rochester

<https://roccitylibrary.org/location/>

Cualquier R-Center de Rochester

<https://www.cityofrochester.gov/rcenters/>



October 26, 2023

To: Agencies Serving the City of Rochester  
From: The Rochester Pharmacy Access Coalition

Dear Agency Leader,

The Rochester Pharmacy Access Coalition is made up of leaders from the City of Rochester, Common Ground Health, Excellus, Jordan Health, Monroe County, Rochester Regional Health, St. John Fisher University, Trillium Health, and UR Medicine.

We formed out of concern about the worsening access to pharmacy services in the city, which leaves residents with limited or no choice in the pharmacy they use, difficulty getting prescriptions and vaccinations, and difficulty talking with a pharmacist about their medications.

We would like to help develop solutions to this problem; and we believe that we will be most successful if we receive input from residents of the city who are impacted by this. To this end, we have developed a survey to be completed by residents. There is a web-based version through SurveyMonkey and a paper-based version that can be completed/dropped off to any City of Rochester Neighborhood Service Center, City Library, or City R-Center.

The more surveys that are completed, the more information that we will have to develop solutions. So, we are requesting your help in promoting the survey to city residents. To assist you in doing so, you will find four documents accompanying this letter:

- A flyer that you can use to promote the survey.  
The flyer is meant to be printed on an 8.5 by 14-inch sheet of paper. If you are unable to print on that size, in color, or at all, please contact Mark Duheme at the email below for assistance.
- A draft social media post that you can share through your various platforms.
- The survey in both English and Spanish.  
Feel free to give these to individuals to complete and drop off at any of the locations indicated on the cover page.

Thank you for your support.

Questions? Contact:

Mark Duheme  
Program Manager, UR Medicine  
email: [mark\\_duheme@urmc.rochester.edu](mailto:mark_duheme@urmc.rochester.edu)

